

SHUBHAM JHA

Senior Software Engineer

📞 9354086438 @ shbhmkmrjha@gmail.com 🌐 shubhamjha.com 📍 New Delhi, IN

SUMMARY

Dynamic and quality-driven Senior Software Developer with 5+ years of experience, developing and designing products across various industries including education, hospitality, travel, and logistics. I excel in creating innovative solutions, leading teams, and enhancing user experiences through my technical expertise in front-end development and collaborative leadership

EXPERIENCE

Senior Software Developer

ShipGlobal.in

📅 05/2024 - Present 📍 New Delhi, IN

Simplifying global shipping with our comprehensive cross-border shipping dashboards and helping grow businesses worldwide.

- Led complete technology stack modernization for 2 products
Impact:
 - 40% improvement in page load times
 - Mobile-first design increased mobile usage by 20%
 - PWA implementation enabled offline capabilities
 - User engagement increased by 45%
- Developed Franchise Panel in React from scratch
 - 241 franchise vendors on boarded
 - ₹245.8M revenue generated through franchise channel
 - Average franchise order value: ₹5,683
- Vendor Panel Redesign and migration to React
 - Created 150+ reusable components
 - 40% faster development time
 - Consistent UI/UX across panels
- Led the Creation of Design System Micro-frontend Components
Features/Modules Impacted:
 - Authentication Flow Redesign: Reduced drop-off rate by 45%
 - KYC Visual Design: Improved completion rate through better UX
 - Tracking Page: Enhanced UX resulting in 35% less support queries
 - Mobile-First Vendor Panel: Increased mobile usage from 15% to 35%
 - Shopify Integration: Enabled 450+ vendors, ₹125M in GMV
 - Add Order API: 125+ vendors using, processing 5K orders/month
 - Walmart Integration: Pipeline value of ₹50M annually
- Architected enterprise-grade solutions utilizing design patterns resulting in better scalability and 40% faster development cycles across two mission-critical product launches

Senior Software Engineer

Coforge Ltd. (NIIT Technologies)

📅 03/2022 - 03/2024 📍 Greater Noida, IN

Global IT services provider specializing in software solutions

- Worked as Senior Software Engineer in large cross functional teams for clients like Emirates, Indigo Airlines
- Led the development of 3 new modules including ideation, requirements' discussions, UI and UX design, wire-framing and coding using React, HTML5, CSS and Figma
- Engineered reusable components and deprecated legacy systems improving user experience
- Conducted thorough peer code review and software testing before code releases, suggested improvements resulting in efficient and optimized end result
- Actively collaborated with team to identify problems, estimate timelines, brainstorm ideas and helped solve blockers resulting in better delivery velocity
- Shipped new features, enhancements and bug-fixes to production successfully in a sprint

KEY ACHIEVEMENTS



Franchise Dashboard Development

Successfully led the development of a complex franchise dashboard application and implemented scalable solutions that enhanced team performance and product quality



Product Launch Achievements

Contributed to significant product launches that improved the speed and efficiency of development cycles

LANGUAGES

English

Proficient



Hindi

Native



SKILLS

Agile	C/C++	Code Review	CSS
Figma	Git	HTML	JavaScript
KYC	Next.js	Python	React
Redux	REST	Tailwind	TypeScript
Wireframing	Node.js	Gmail	

INTERESTS



Reading and Writing

Enjoys reading books and writing articles related to technology and software development



Trekking

Avid trekker who loves exploring nature and challenging terrains

EXPERIENCE

Software Engineer

Ahom Technologies Private Limited

📅 06/2021 - 03/2022 📍 Gurugram, IN

Software development company providing solutions across various sectors

- Worked as Software Engineer in domains including Ed-tech, Healthcare, Retail for clients like Cadbury
- Developed and maintained MERN full stack applications' including their APIs and databases
- Implemented Python machine learning for sentiment analysis of text in front-end with React
- Integrated third party APIs like social logins and payment gateway for various providers

EDUCATION

B.E - Electronics and Communication

Sant Longowal Institute of Engineering and Technology

📅 06/2016 - 06/2020 📍 Sangrur, Punjab, India